We Look Forward to Training with You!

Updated: 6.16.2021

Studio City Martial Arts Dojo is now fully open!

At Studio City Martial Arts, we treat our instructors and guests like family. We take close care of the health and wellness of our Dojo community.

We are excited to provide a safe space for physical contact training, community, and human connection we all need.

Your health and safety always come first with our extensive cleaning protocols. We have implemented extra disinfecting measures and sanitizing practices.

We have added additional cleaning time between classes. We ask for your patience in advance between classes as we prepare the space for you.

We are following guidelines from various organizations. Some measures are mandated and temporary during this time.

At this time, masks are optional for guests who can self-attest to being fully vaccinated.

Please see below for additional ways we are working to keep you safe and healthy as you train.

As always, we ask that guests and instructors stay at home if they are feeling unwell, displaying symptoms of any illness, or recovering from an illness.



HEPA Certified Air Purifiers

to keep the air clean and replace the air 5 times per hour.



Extra Cleaning Protocols

and practices to keep a Sanitized/disinfected Dojo.



Contact-Free Payments

Keep your card on file for easy check out.



Hand Sanitizer

for frequent guest use in Common areas.

Always Prepared

We pride ourselves on making sure our Dojo is safe and healthy with our cleaning protocols.

As always, standard cleaning includes:

- Hospital-grade professional cleaning solutions that are 99.99% effective in destroying harmful germs, viruses, and bacteria.
- Nightly deep cleaning of Dojo.

Additional Cleaning protocols:

- Increased time between classes for instructors to sanitize and disinfect commonly touched surfaces, door handles, training tools and training area throughout the day.
- Additional hand sanitizing stations for both guests and employees.

Investing in your Health

We strive to enhance the experience and well-being of our guests and instructors.

As always, we offer:

- Indoor Dojo classes.
- Contact and contact-free training.
- Private Lessons and Private small group classes.
- Contact-free payments allow you to place a credit card on file.

Additional offerings:

- Outside Park Training.
- At-Home private lessons and small group classes.
- HEPA-certified air purifiers that replaces the air five times every hour.

High Standards

It is important to us to maintain a healthy and safe environment. It is our standard practice to follow the guidance of reputable professional and governmental organizations.

As always, follow guidance of:

- Federal, State, and Local Governments
- Occupational Safety and Health Administrations (OSHA)
- Center for Disease Control (CDC)

Currently, we are implementing:

- We ask all guests to use sanitizer when entering and exiting the Dojo and frequently throughout their visit.
- We ask all guests to bring their own water bottle to class. Water to refill is available.
- All appointments must be booked in advance. Walk-ins not permitted.
- Only guests with a current membership & scheduled class will be permitted in the facility, except a parent accompanying a minor.

Updated Policies:

<u>Appointment policy:</u> Only guests who have a scheduled appointment or members signed up for a class are permitted in the facility, except a parent accompanying a minor. Unfortunately, walk-ins and drop by visits cannot be accommodated at this time.

<u>Waiver policy:</u> All guests must complete a COVID-19 waiver in addition to standard participation waiver(s).

<u>Mask policy</u>: Masks are optional for those who are vaccinated. Guests who are partially vaccinated and/or unvaccinated will be asked to continue to wear a mask at-all-times while in the facility. Face coverings made from lace, mesh, or similar material will not be permitted.

- When training some close contact material, masks will be worn by all individuals (vaccinated and unvaccinated individuals). Masks provided for use.
- During youth classes and day camps masks will be worn by all guests and instructors. This may change pending updates for K-12 operational guidance from the CDC and other various organizations.

Class Makeup policy: Due to COVID-19, we are currently extending class makeups for 60 days.

<u>Cancellation policy:</u> Due to COVID-19 we are currently waiving all cancellation fees. We kindly ask you make any cancellations at least 8 hours prior to your scheduled time.

All of the aforementioned guidelines are subject to change based on the guidance of the above organizations and may be phased out as guidelines progress. All guests are required to complete a COVID-19 waiver in addition to standard waiver(s). We reserve the right to decline service to any guest who does not pass our COVID-19 wellness check or who displays symptoms of COVID-19. Those who are declined may reschedule their visit for a later date.